PensionGold Software for Pension Administration

Defining tomorrow. Delivering today.

LRS® RETIREMENT SOLUTIONS

Since 1987, retirement systems throughout the United States have relied on the comprehensive, web-based PensionGold® suite of products to administer pension funds on behalf of their active plan members and benefit payees.

PensionGold software

empowers public defined benefit plans with the functionality to track active member data, perform benefit estimates, handle refunds and service purchases, process all aspects of benefit payments, and much more. In addition to the line-of-business pension administration solution, extensions make PensionGold software highly configurable. Product features include:

SOFTWARE

■ **Activities and Milestones –** A chronological feed shows an active member or payee's recent account activity. Data includes a set of pre-defined, configurable administrative activities performed on the account (correspondence sent or update of insurance deduction, for example), as well as milestones that have occurred, forecasted dates for vesting or eligibility, and attainment of a certain age or service.
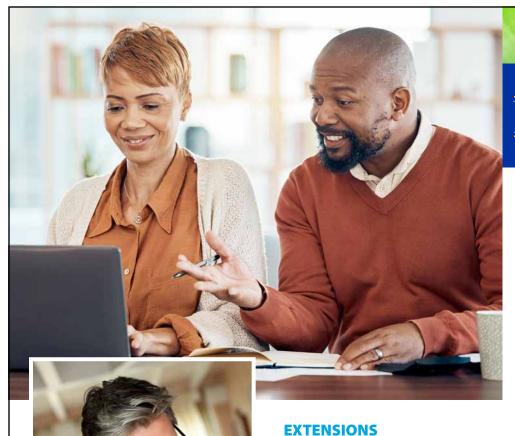
■ **Customer Relationship Management –** The solution dynamically maintains interaction details with plan members by capturing emails, correspondence, phone calls, and office visits, with the ability to assign staff (or group) responsible for follow up. The system integrates with Microsoft® Outlook email and calendar.

■ **Personalization –** New to the industry, PensionGold empowers users to tailor the software to suit individual preferences via personalized layouts, themes, data widgets, and more.

■ **Universal Search –** Whether seeking a participant, employer, vendor, job, report, or even a specific page, users simply enter search criteria and PensionGold directs them to the data using exclusive functionality other industry solutions lack.

■ **Version 4 –** Introduced in 2022 and built upon Microsoft's newest .NET web platform, PensionGold Version 4 delivers improved features, maximum performance, and a personalized end-user experience. From its exquisite look and feel, intuitive navigation, universal search, and rich data grid to its integrated validations and online help, Version 4 marries functionality with style while boosting user productivity.

PENSIONGOLD®

ABOUT US

LRS® Retirement Solutions develops pension administration software as a division of global information technology provider Levi, Ray & Shoup, Inc. (LRS). LRS offers exceptional implementation and support services, including:

EXTENSIONS

- **MemberDirect** – A secure portal provides enhanced self-service capabilities for active plan members and payees.

- **EDMDirect** – Seamless integration with existing imaging solutions or PageCenterX® software.

- **PageCenterX** – A scalable document and report content management solution from LRS.

- **Workflow** – An add-on that lets staff easily manage administration processes and control workloads.

- **EmployerDirect** – A self-service web interface for reporting agencies.

SERVICES

- **Best Support** – Unparalleled service provided 24/7 according to customers who report LRS staff is the best they have ever worked with by far.

- **Business Continuity** – When the unexpected happens, LRS staff and infrastructure serves as the ultimate backup plan to process benefit payroll.

- **Security** – Continual third-party intrusion detection testing and annual Service Organization Control (SOC) audits ensure the protection of membership data.

LRS®
RETIREMENT SOLUTIONS

LEARN MORE.
Request a Demo:

LRSRetirementSolutions.com
217-793-3800, extension 2455
PGoldSales@LRS.com